

## visiting the doctor

### Transcript: Track 1

**Receptionist:** Good morning.  
**Jane:** Good morning.  
**Receptionist:** How can I help?  
**Jane:** My name's Jane. I called earlier about registering as a patient at this surgery.  
**Receptionist:** (taking out a form) Oh, yes. I'll have to fill in this registration form for you.  
**Jane:** OK.  
**Receptionist:** What's your surname, Jane?  
**Jane:** It's Stephens. S-T-E-P-H-E-N-S.  
**Receptionist:** OK. And what's your date of birth?  
**Jane:** The 1st of November, 1987.  
**Receptionist:** And your address?  
**Jane:** 15 Hill Street.  
**Receptionist:** Is that a permanent address?  
**Jane:** Yes.  
**Receptionist:** Do you have any allergies?  
**Jane:** No.  
**Receptionist:** Are you on any medication at the moment?  
**Jane:** No. Can I make an appointment to see the doctor on Wednesday afternoon?  
**Receptionist:** I'm afraid the surgery is closed on Wednesday afternoons. How about Thursday morning at 10 o'clock?  
**Jane:** Yes, that's fine.

### Transcript: Track 2

**Doctor:** Sit down. What can I do for you?  
**Jane:** I'm feeling unwell.  
**Doctor:** Can you describe your symptoms?  
**Jane:** Yes. I have a terrible headache and I've got a sore throat.  
**Doctor:** Have you got a temperature?  
**Jane:** I think so, but it's not very high.  
**Doctor:** And when did you start feeling unwell?  
**Jane:** Well, actually, I've been feeling ill for several days.  
**Doctor:** Hmm, I think you've probably got a virus. I don't think it's anything serious. You should stay at home, and I recommend plenty of rest and lots of hot drinks.  
**Jane:** OK. Do I need to take anything?  
**Doctor:** I'll write you out a prescription for some painkillers to help with your headache.